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Promoting efficiency through capacity building: MPA and UWI collaborate to train 130 public officers in ICT Project Management

Eliminating wastage, better time management and promoting organizational efficiency in Government ICT-based projects was the order of the day as one hundred and thirty members of the Government Leadership Advisory Council (GILAC) attended a capacity building workshop entitled, "Promoting a Whole of Government approach through ICT Project Management", held on Tuesday 13th August, 2019 at the University of the West Indies' (UWI) Teaching and Learning Centre in St. Augustine.

The workshop, which was hosted by the Ministry of Public Administration (MPA) and facilitated by the Project Management Department, Faculty of Engineering, University of the West Indies (UWI), is part of the Ministry's holistic ICT development strategy entitled the "ICT Blueprint: National ICT Plan 2018-2022." The plan, which outlines 'Digital Government' as a key enabler to our country's sustainable development goals, provides a framework for Government to deliver better quality service to citizens through the effective implementation and management of Information and Communication Technologies (ICTs).

As part of the agenda, participants were given the opportunity to share insights on factors impacting implementation of ICT initiatives across the Public Service; reviewed case studies and got practical feedback on their concerns; examined typical challenges that hinder ICT project sustainability and aimed to develop key strategies for successfully implementing ICT initiatives through project management perspectives. Additionally, a wealth of knowledge from an impressive cross-section of speakers that included representatives from the MPA, UWI, iGovTT and several other Government Departments and Agencies was shared.

The knowledge gained from the workshop is expected to translate into improved mitigation strategies for IT managers in achieving the intended goals of their respective ICT-based projects. The MPA, whose remit is ICT, has charted the course for ICT development and is moving in a positive direction and working along with their stakeholders in the Public Service to realise these outcomes.

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